

ISO 9001:2015 Internal Auditor Training Course

Overview

ISO 9001:2015 requires organisations to audit their Quality Management System (QMS) and to use audit as a means of generating continual improvement. Internal audit should be more than a super-checking activity. If done well, it should provide a handsome return on investment. Managers should value audit findings.

This 2-day course gives guidance on establishing a successful internal audit programme and shows how to carry out every stage of an audit effectively. It is particularly important now to demonstrate to certification bodies that internal auditors are competent to assess against ISO 9001:2015 criteria.

Who should attend

- Newly appointed Quality Management System Managers who seek key skills for this important role.
- Employees who will be carrying internal audits. No previous audit experience is required.
- Trained internal auditors who need to transition from ISO 9001:2008 to ISO 9001:2015
- Non-auditors who want to understand audit and its benefits.

This should also be seen as a first step in training for those who may, in the future, audit suppliers or be required to perform safety or environmental audits.

Benefits

- Participants will be able to perform internal audits effectively and confidently.
- Sponsor organisations will be able to establish an audit programme which will help to minimise risk and reduce avoidable costs.

Key Topics

- Management systems and the need for audit
- The PDCA cycle and its relevance to QMS and internal audit
- Establishing an audit programme
- Selecting and training internal auditors
- Planning an audit
- Performing an audit
- Reporting audit findings
- Verifying corrective action
- Dealing with difficult audit situations
- Auditing for improvement